

Item No	Subject and Application
	<p><u>Moving Rates</u> \$80/hr includes 2 men and 1 truck \$100/hr includes 3 men and 1 truck *time begins when movers arrive at point A and ends when everything is complete at point B.</p> <p><u>Trip Charge / Mileage Rates</u> \$20 trip charge if remaining within Wichita +\$10 for each additional stop \$4/mi one way starting at point A and ending at point B</p> <p><u>Contracted Terms and Conditions</u></p> <ol style="list-style-type: none"> 1. All work is charged on an hourly basis. Under no circumstances are estimated costs intended as guaranteed total cost for work completed. 2. Total charges must be paid to driver upon completion of move unless prior arrangements have been made with the business office. 3. Carrier reserves the right to refuse partial or complete service for the following reasons including but not limited to: customer is not prepared to move; evidence of rodents, bugs, or any other condition that may be a health risk to the movers; overall un-cleanliness of the premises; or abusive treatment of the movers. 4. Carrier is not responsible for snow or ice removal. If walk/drive ways are snow/ice bound, movers will remove snow/ice and customer will be charged regular hourly moving rates. We will not be responsible for property damage due to weather or any inclement conditions. 5. Carrier is not liable for any damage to real property or customer's belongings when items are moved contrary to mover's advice. 6. Carrier is not liable for any goods once they leave their care, including but not limited to items placed into a storage facility or rental truck. Shipper should prepare and inventory of all property to be transported prior to the move. 7. Carrier will not transport any hazardous liquids such as: gasoline, kerosene, propane, or spray paint. 8. Carrier will not transport ammunition or weaponry of any sort. 9. Carrier will not transport pets, livestock, or any living creature either caged or uncaged. 10. In the absence of external/physical damage or proof, the carrier will not be liable for mechanical or electrical malfunction of computers and components, washers, dryers, refrigerators, freezers, television sets, stereos, or CD/DVD players. 11. Carrier is not liable for damage to yards, trees, or landscaping due to positioning of truck if the customer has approved such positioning. 12. Customer will not be liable for cracking, crumbling, or breakage of cement/concrete approaches, driveways, or sidewalks. 13. Except in the case of negligence, the carrier is not liable for damages to or the loss of contents of loose items in drawers, jewelry boxes, or any other containers that were packed or unpacked by the customer. 14. In the event of loss, carrier will make every attempt to locate and return lost items. Should lost items not be located, carrier will cooperate fully with efforts made by customer to recover items. Carrier is not liable for items customer believes are missing that cannot be shown to have been in the care, custody or control of carrier or any representative thereof. 15. Carrier will not be responsible for any items not moved after shipper has released the truck to the destination address. It is the customer/shipper's responsibility to ensure all items to be transported are loaded, therefore, we suggest a walk-thru of the residence to ensure no items are missed. <p><u>Claims - Valuation</u></p> <p>A. In the event of damaged property, the following procedures must be followed:</p> <ol style="list-style-type: none"> 1. Shipper/customer shall notify carrier's business office to request a claim form within 30 days of move date.
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	<ul style="list-style-type: none">2. Shipper/customer must complete and submit claim form to carrier within 10 days after receiving form.3. After carrier receives the form, carrier will investigate the claim and notify the shipper/customer with the results within 30 days. <p>B. It will be determined by the carrier, those responsible for the damage or loss based on the terms and conditions set forth.</p>
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