Tariff No.

1

# **TARIFF**

Name: JTW Omaha Movers Inc d/b/a Two Men And A Truck

Address: 6702 L St., Omaha NE 68117

**Motor Common Carrier Service** 

## **Between Points**

And Places In Kansas (As Shown Herein)

**ISSUE DATE: 02/15/18** 

**EFFECTIVE DATE: 02/15/18** 

Justin Tangeman, President

Name and Title

JTW Omaha Movers Inc d/b/a Two Men And A Truck

Name of Carrier

6702 L Street

Street and PO Box Address

Omaha, NE 68117

City, State and Zip

## 1. Hourly Rates

\$140.00 per hour for a 2-member crew and moving vehicle

- (a) 2 hour minimum computed by multiplying hourly rate by time of service
- (b) After the 2-hour minimum, time is computed in one quarter (1/4) hour increments, rounded to the next higher quarter hour

#### 2. Personnel

- (a) \$45.00 per hour per mover
- (b) \$45.00 per hour for each additional worker.

#### 3. Equipment and Mileage Rates

- (a) \$5.00 fuel charge per moving vehicle for local moves (within 30 miles from office location)
- (b) \$1.00 per mile after first 30 miles
- (c) \$50 per moving vehicle

## 4. Accessorial Charges

- (a) In-transit storage \$100.00 per night
- (b) Bulky items An additional mover may be added to the customers move if any of the following items are requested to be moved. Additional mover will be added at cost to the customer.
  - Pianos and Organs
  - Gun Safe
  - Pool table
  - Hot tub
- (c) Bulky items fee each item listed in 4 (b) will have an additional \$75 fee assessed per item 5. Valuation

Valuation is not insurance. If the customer does not release the valuation to 60 cents per pound on the Bill of Lading, valuation will revert to the Full Value option and the customer will be responsible for any additional coverage charges.

- (a) Full (Replacement) Value Protection
  - 1. Under this option, TWO MEN AND A TRUCK® is liable for the replacement value of lost, damaged, or destroyed goods in the entire shipment. If any article is lost, destroyed or damaged while in the TWO MEN AND A TRUCK®'s care, custody, and control, TWO MEN AND A TRUCK® will, at its discretion, offer to do one of the following for each item:
    - a. Repair the item
    - b. Replace with similar (like and kind) item
    - c. Make a cash settlement
  - 2. Full valuation is calculated at \$30 per \$5000 in declared value. Customers are required to declare the value of their goods being transported. If a customer does not declare the value of their goods, then the customer's goods will be valued at \$6 per pound minimum. TWO MEN AND A TRUCK®'s maximum liability per truck is \$50,000.
  - 3. Deductibles: \$0 ,\$250.00, \$500
  - 4. Release Value (60 cents per pound)
    - a. Under this option, the TWO MEN AND A TRUCK® assumes liability for no more than 60 cents per pound, per article. Loss or damage claims are settled based on

the pound weight of the article multiplied by 60 cents. The released value of \$0.60 per pound, per article is the minimal level of liability the Surface Transportation Board requires a carrier to offer the customer. This level of protection is available at no additional cost; however, it only provides minimal protections. To select this option the customer must specifically state this on the bill of lading. This means that claims are settled based on the weight of the individual article (s) multiplied by 0.60 cents. There is no additional cost for this minimal coverage.

If a customer's move involved items of extraordinary value (more than \$100 per pound), then the customer will be asked to disclose these items on the High Value Inventory form.

#### Customer's Declaration of Value

On the Bill of Lading the customer will be asked to select one of the options below for valuation. Option 1:

Full (Replacement) Value Protection: if any article is lost, destroyed, or damaged while in your mover's custody, your mover will, at its option, either: 1) repair the article to the extent necessary to restore it to the same condition as when it was received by your mover, or pay you for the cost of such repairs; or 2) replace the article with an article of like kind and quality, or pay you for the cost of such replacement. Under Full (Replacement) Value Protection, if you do not declare a higher replacement value on this form prior to the time of shipment, the <u>value of your goods will be deemed to be equal to \$6.00 multiplied by the weight (in pounds) of the shipment, subject to a minimum valuation for the shipment of \$6,000. Under this option, the cost of your move will be composed of a base rate plus an added cost reflecting the cost of providing this full value cargo liability protection for your shipment. If you wish to declare a higher value for your shipment than these default amounts, you must indicate that value here. Declaring a higher value may increase the valuation charge in your cost estimate.</u>

If you wish to declare a higher value for y	our shipment than th	ese default amounts, yo	u must indicate
that value here. Declaring a higher value	may increase the valu	ation charge in your cos	<u>t estimate.</u>
The Total Value of my shipment	is: (to be	e provided by customer)	
Dollar Estimate of the cost of your move	at Full (Replacement)	Value Protection:	
(to be provided by	<u>/ carrier)</u>		
I acknowledge that for my shipment I ha	ve:		
1) ACCEPTED the Full (Replacement) Leve	el of protection includ	ed in this estimate of cha	arges and declared
a higher Total Value of my shipment (if a	ppropriate); and 2) re	ceived a copy of the "Yo	ur Rights and
Responsibilities When You Move" broch	ure explaining these p	rovisions.	
X			
Customer's signature	Date		
You must also select one of the following	g deductible amounts	that will apply to your sh	ipment:
No deductible ( ) \$250 de	eductible (	\$500 deductible (	)
Initial	Initial	Initial	
	0.5		
	UK		-

#### Option 2:

<u>WAIVER</u> of Full (Replacement) Value Protection. This lower level of protection is provided at no additional cost beyond the base rate; however, it provides only minimal protection that is considerably less than the average value of household goods. Under this option, a claim for any article that may be lost, destroyed, or damaged while in your mover's custody will be settled based on weight of the individual article multiplied by 60 cents. For example, the settlement for an audio component valued at \$1,000 that weighs 10 pounds would be \$6.00 (10 pounds times 60 cents).

Dollar Estimate of the cost of your move under the 60-cents option:

COMPLETE THIS PART ONLY if you wish to WAIVE The Full (Replacement) Level of Protection included in the higher cost estimate provided [above] [on the prior page] for your shipment and instead select the LOWER Released Value of 60-cents-per-pound Per Article; to do so you must initial and sign on the lines below-

I wish to	Release my shipn	nent to a Maximum	Value of 60-cents-	per-pound per
Article	. (Initials)			

I acknowledge that for my shipment I have: 1.) WAIVED the Full (Replacement) Level protection, for which I have received an estimate of charges, and 2) received a copy of the "Your Rights and Responsibilities When You Move" brochure explaining these provisions.

X	
Customer's signature	Date

#### 6. Prior Damage

TWO MEN AND A TRUCK® will not be liable for damages incurred prior to acceptance of goods or after delivery is made and the customer has had reasonable time to inspect the goods.

#### 7: Prohibited Items

TWO MEN AND A TRUCK® will not transport the following items:

o Hazardous items, flammables, explosive or dangerous articles, living things (Plants, pets, etc.), perishable items

#### 8. Tariff Adjustments

TWO MEN AND A TRUCK® will adjust the tariff as necessary with 30 days' notice prior to implementation.

## 9. Assembly Services

Unless otherwise specified, the rates for loading and unloading include the disassembly and reassembly of furniture. TWO MEN AND A TRUCK® will only reassemble items that it disassembled at the load location. There are certain pieces of furniture that TWO MEN AND A TRUCK® will not disassemble and reassemble due to safety reasons.

#### 10. Payment Method

Payment is due prior to the unloading of the customer's belongings. The only accepted forms of payment include: Visa, MasterCard, Discover, American Express, cash, and check. Payment is due immediately upon completion of move.

## 11. Impracticable Operations

If the mover is required to use specialized equipment and/or additional labor to complete pick up or delivery of the shipment, additional charges for services may be due. Full payment at the destination is required for these additional services and for 100 percent of the original binding estimate. An additional 15 percent will be due on delivery for impracticable operations.

#### 12. Cancellations

We request 72 hours' notice for a move cancellation. If our movers arrive and if for any reason you cannot move at the scheduled time, a penalty may apply.

## 13. Items TWO MEN AND A TRUCK® will NOT Transport

- (a) Hazardous material such as batteries, poisons, pesticides, etc.
- (b)Motor vehicles of any kind, motor boats, firewood, firearms, ammunition, fireworks, illegal substances, plants, animals, living items, items prohibited by local/state regulations from being transported, liquids (all kinds) and perishable items.

#### 14. Claims/Complaint Process

The Department of Transportation requires household goods movers furnish to prospective individual shippers a written description of the customer complaint and inquiry handling procedure established and maintained by TWO MEN AND A TRUCK® At the time you make arrangements with your TWO MEN AND A TRUCK® representative, you should ask your representative for a description of the mover's procedure, information to contact the motor carrier, such as address, telephone number, etc. All communications with TWO MEN AND A TRUCK® shall be in writing to the claim representative listed below. We ask that you include your sales order number, move date, and shipment address with all correspondence.

Direct all written communication to:

Torie Rodriguez, Claims Specialist at:

Torie.Rodriguez@twomen.com; or via mail at

TWO MEN AND A TRUCK®®

Attn: Torie Rodriguez

6702 L St.

Omaha, NE 68117

## Summary of Claim Procedure:

Shipper must notify TWO MEN AND A TRUCK® of cargo claims and file claims for cargo loss or damage within thirty (30) days from the date of such loss, shortage or damage from the scheduled delivery date of the household goods. Shipper shall notify TWO MEN AND A TRUCK® within thirty (30) days of learning of claims other than cargo loss or damage claims, and shall file any such claims at this time. TWO MEN AND A TRUCK® also offers neutral arbitration as a means of resolving consumer disputes involving ALL CLAIMS that arise from the transportation agreement between Shipper and TWO MEN AND A TRUCK®®. Information setting out the neutral arbitration issues can be settled with the American Moving and Storage Association (AMSA) <a href="https://www.moving.org/amsa-members/advocacy/compliance/arbitration/">https://www.moving.org/amsa-members/advocacy/compliance/arbitration/</a>